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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a Sonic.net customer, and have been for many years after getting terrible customer service with AT&T. I do not like that I have my cell service with AT&T still, but will deal with that later.

I want to make clear that Sonic is the best home phone and internet service we have ever had, and I am nearly 70 years old, so that's saying something. We need competition in internet services because, as with any service, if there is no little guy, the big guy will run roughshod all over it's customers and will have no restrictions on the price we pay them.

My cost is half what it was with AT&T, and the service is 10 times as good.

Sincerely,

Susan Ballou